

Tasting Room Ambassador
Part-time, Thursday - Sunday

Turley Wine Cellars is a well-established, family-owned wine company with wineries in St. Helena, Templeton (Paso Robles) and Plymouth (Amador County). We are hiring an experienced tasting room professional to be an integral part of a small, dedicated team that is passionate about wine and providing exceptional hospitality experiences.

We make over 50 distinctive, delicious wines from some of the oldest and most historic Zinfandel and Petite Syrah vineyards in the United States. Through organic farming and caring, equitable relationships with our employees, growers, partners, members and communities, Turley aims to create, celebrate, and preserve America's unique heritage and culture through the lens of wine. We value integrity and authenticity, and as a family-owned business, we are as loyal and committed to our people as we are to our winemaking standards.

This is a part-time, non-exempt and non-seasonal position. We provide a competitive hourly wage with incentive pay and gratuity, company bonus, profit sharing, employee wine program, and educational opportunities for professional development.

Ideally, we are looking for someone who has a passion for wine and service, plus recent hospitality experience (tasting room/restaurant/retail wine sales/hotel). Although we are now reservation-only, our tasting rooms are generally quite busy, so this position requires a good amount of hustle and "sense of urgency." Responsibilities include, but are not limited to:

- Provide an educational and memorable tasting experience for our members and guests
- Learn our wines, winemaking practices, vineyards, and history so that you can tell the TWC story
- Process sales transactions, signups, and actively maintain customer preference data in CRM
- Effectively balance serving multiple tables while delivering personalized experiences
- Perform opening and closing procedures, stock wine and move cases
- Keep guest areas and supply stations clean, organized and presentable

In short, you will be doing whatever needs to be done to ensure a consistently excellent customer experience. The basic requirements for this position are as follows:

- At least 21 years of age
- Available to work 3-4 shifts per week (Thursday-Sunday) including weekends and holidays
- Able to lift 50 pounds repeatedly throughout a shift
- Able to stand/walk for long periods of time
- Professional, personable, organized, and kind to our guests and other employees
- Have sufficient wine knowledge, experience and physical stamina to successfully perform the essential job duties

Please email your resume and cover letter for consideration. We appreciate your interest in working with us and look forward to hearing from you.